

Navigating the Conversation: Anticipating Questions from Stakeholders in Construction Projects



"Navigating the Conversation" equips construction professionals with strategies to anticipate and address stakeholder questions. From administration to neighbors, this guide tackles the complexities of maintenance projects, heavy renovations, and site logistics. Empower your team to foster transparent communication, mitigate concerns, and ensure smooth project progression by understanding diverse stakeholder perspectives.

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Introductions



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Students
Administration
Teachers
Maintenance
Parents / Guardians



Stakeholders



Facility Renters
Neighbors
Community
First Responders
AHJs

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Site Work

Pavement Improvements

- Sounds and smells
- “Where can I park? How do I get into the building?” 🚚
- Seasonal/ Weather Dependent
- “Doesn’t Coal Tar Make You Sick?” 🤢
 - Know what product is specified
 - Know your regulations
- Yes, you do need to be cognizant of stormwater



Site Work

Playgrounds/ Athletics

- “How long won’t my kids be able to play?” ☐
- Community use limitations once complete
- “Do I need a permanent fence?”
- “Can I just replace the grass with synthetics?”
- “What is the best playground surface?”
- Sport season consideration and contracting logistics



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Site Work

Drilling/ Bore Fields

- Heed sound complaints in advance – know and remind contractors of noise ordinances
- There is going to be mud everywhere
- Temporarily removes open fields or asphalt areas
- Eliminates future development above bores
- “What are you injecting into our earth!?!” 🌍
 - Know your construction activities & systems
- “Look at these cracks in my foundation!” ☐
 - Document conditions; communicate

Exterior

Roofing + Photovoltaics

- “Can we do roofing during the school year?”
- Can be done on gym/ MPR spaces
- Roof replacement/ coatings
- ROI/ Grants/ IRA/ Partnerships



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Exterior

Building Envelope

- Sound
- Security
- Summer/ phased pending capacity
- Lead Times
- “Look at all this dust on my car!!!!” 🚗 🚗 🚗
 - Get creative! Car wash coupons





New Construction/ Additions

- Planning and Phasing
- “How are you paying for this?” 💰
- “When will this be done???” 📅 31
- “Is this going to be noisy? My student’s future relies on this test outcome!” 🏗️
 - Be proactive of high stakes days (standardized testing; finals) – build that into schedule as no-work day

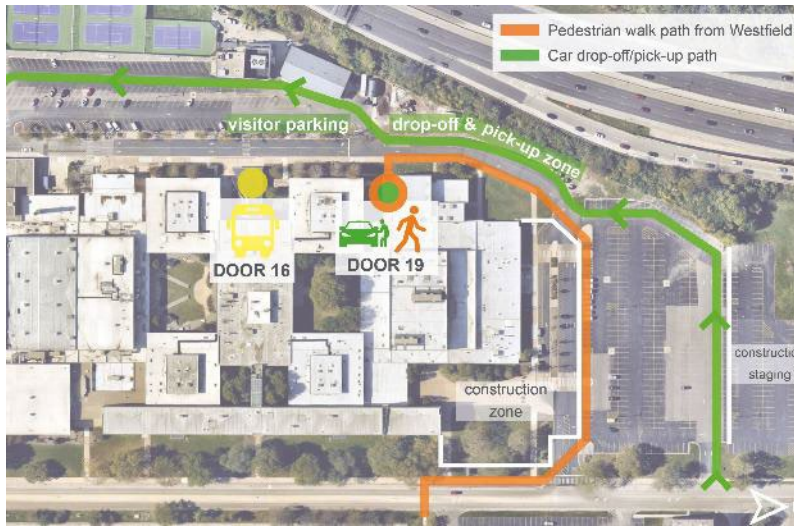


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CONFERENCE

CELEBRATING
75
YEARS

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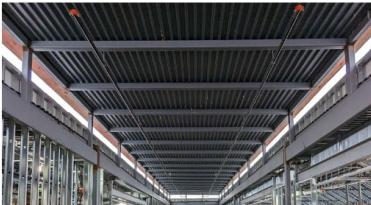
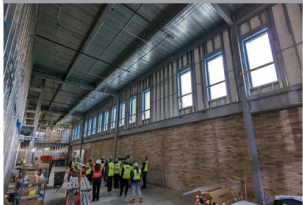


RECENT MILESTONES

- Structural steel structure has been completed
- Exterior masonry (brick) work completed
- Window and curtain wall install in progress
- Exterior fiber cement panel install in progress
- Interior walls framed
- Mechanical, electrical, and plumbing rough-in completed

Construction Update December 2022

Winter is here, and construction crews have been hard at work to beat the weather and get 'under roof'. Construction is on schedule, and interior drywall installation is anticipated to start in January, followed by ceiling and elevator installation.



New Construction/ Renovations

- “Where do I go?” 🤔 ⚡
 - Prep in advance
 - Temporary wayfinding signage
 - Pardon Our Dust
- “What’s happening??” 😞
 - Progress updates (newsletters, socials, tours)
- “I am a contractor. How do I get involved?” 🧑‍🔧


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Renovations

- Can we still have summer school?
- Abatement takes time
- Phasing is your friend
- “Who is going to pack my stuff?” 
- Protection
- Substantial vs. Complete
- Flexibility
- “This doesn’t look like it will finish.” ☐





Demolition

- “Are we sure we need to demolish this building?” 🚧
- “Can we salvage anything?”
- Hazardous materials
- “Do we really need this much space now?”
- “Can we decommission and sell?”



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COMMUNICATE



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AND THEN OVERCOMMUNICATE!



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and say thank you!!



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Questions and Answers

We thank you for your time!

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Presenters



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